


































Feature operation

































AutoDial			
Store	AutoDial		▶ AutoDial
Use		AutoDial	
Display	Display	AutoDial	
Call Forward			
Activate	Fwd		▶ Fwd
Deactivate	▶ Fwd		
Reinstate	Fwd	▶ Fwd	
View number	Display	▶ Fwd	
Call Pickup		Pickup	
Call Waiting			
Answer		▶ CWT	
Return to first call			
Conference	Conf		▶ Conf
Handsfree			
Activate			
Switch to handset			
Handset to handsfree			
Hold	Off Hold		
Place a call on hold		Take a call off hold	
Last Number Redial			
Message			
Ring Again			
Activate	RngAgn		
When notified		▶ RngAgn	
Deactivate	▶ RngAgn		
Shift			
Transfer	Trans		▶ Trans

Icon Legend

Icon	Action
()	Indicates the text version of the key cap instead of the symbol. For example, (Hold) instead of 
q	A lock on the display indicates an encrypted call.

	Lift the handset.
	Replace the handset, or press  to end the call.
	Dial a number using the dialpad.
	Press the line (DN) key.
▶ AutoDial	The ▶ flashes when a feature is being programmed. The ▶ is steady when a feature is active.
	Press the Services key.
	Press the Message key.
	Press the Navigation keys.
	Press the Handsfree key.
	Press the Mute (on/off) key.
	Press the Directory key.

Services and telephone options menu

Services menu				
		Select		
Telephone Options menu				
Volume adjustment				
Ringer	Select		Select Cancel	
Handset listen	Select		Select Cancel	
Handsfree listen	Select		Select Cancel	
Headset listen	Select		Select Cancel	
Buzzer	Select		Select Cancel	
Contrast adjustment				
	Select		Select Cancel	
Language				
	Select		Select Cancel	
Date/Time				
	Select		Select Cancel	
Local dialpad tone				
	Select		Select Cancel	
Ring type				
	Select		Select PlayCancel	
On-hook default path				
	Select		Select Cancel	
Live dialpad				
	Select	Turn On or Off	Select Cancel	

For additional information about your IP Phone 2004, see the *Nortel IP Phone 2004 User Guide* (NN43117-102).



IP Phone 2004

For Nortel Communication Server 1000

Quick Reference Card



To provide feedback or report a problem in this document, go to www.nortel.com/documentfeedback.

Date: 11 May 2009

Document Release: 02.01

Document Number: NN43117-101

Copyright © 2009 Nortel Networks

All rights reserved.

* Nortel, the Nortel logo, and the Globemark are trademarks of Nortel Networks.